



## Terms and Conditions

<b>Calibration Service</b>	Pennine Instrument Services Limited will calibrate the equipment, as requested by the sender, to either a traceable or UKAS standard.
<b>Calibration points and Adjustment</b>	<p>Calibration points will be chosen by Pennine unless specified otherwise by the customer.</p> <p>Where possible instruments will be adjusted if they fall outside specification, unless specified otherwise by the customer.</p>
<b>Aborted calibrations</b>	A charge may be raised for aborted calibrations due to faulty equipment, or inadequate performance. A limited range calibration certificate can be issued at the customer's request which will attract the full calibration fee.
<b>Collection and return / shipping</b>	Carriage costs will be added to the prices quoted for calibration where appropriate
<b>Insurance</b>	It is the responsibility of the sender to insure the goods in transit
<b>Quotation</b>	Quotations are valid for 30 days from the date of issue and assume that all equipment is in good working order unless otherwise stated
<b>Payment Terms</b>	Account holders – Payment terms as agreed with accounts. Non account holders – payment before collection
<b>VAT</b>	Will be charged at the current rate
<b>Payment</b>	BACS or credit card Credit card - payment is accepted via telephone