


Pennine Instrument Services Limited		
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Quality Management System	Issue number:	6.0
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Title: Quality Manual	Issued by	GB

### 3 POLICIES

#### 3.1 Quality Policy

##### 3.1.1 Scope

The scope of the policy is appropriate to the purpose and the context of the Company and supports its strategic direction.

It covers all work carried out by the Company under the scope of the Management Systems Standards' (MSS) and additional UKAS requirements. The MSS uses a quality system that maintains controlled policies, procedures and documentation. All practices carried out within the Company are in compliance with the above standards and additional UKAS requirements.

##### 3.1.2 Policy

The objectives of the quality system are as follows:

To document procedures and systems to ensure conformance to the Management Systems Standards' (MSS) activities.

To satisfy applicable requirements

To continually improve the MSS by the use of consistent reviews, audit and corrective action supported by implementation of improved policies and procedures.

To improve customer experience and the company's ability to recognise and satisfy customers' continuously changing needs and requirements.

To provide a framework for setting MSS objectives to try to improve our overall performance

Employees must be familiar with and implement all of the MSS policies and relevant procedures

The quality policy will be reviewed for compliance and content at each management review.

Signatory: Greg Bell – Managing Director



Signed: